

Statement of Purpose

Summer 2021



WHO WE ARE AND WHAT WE DO

Chailey Heritage Pathways, part of Chailey Heritage Foundation is a person-centred Domiciliary Care Service that provides a range of support hours for children, young people and adults with complex physical disabilities and associated health needs. Its purpose is to help people live life comfortably, safely and securely in order to get the best out of what the world can offer.

We offer bespoke packages of support within someone's own home, and the community designed to meet people's needs in an individualised way. Hours of support can vary according to what each individual needs and can be built up over time as the support develops.

AIMS AND OBJECTIVES

Our Chailey Heritage Charter states that all the people we support have the following fundamental rights:

1. To be safe
2. To be listened to
3. To be respected as an individual
4. To feel good about themselves
5. To be as fit and healthy as possible
6. To be encouraged to develop

Our aim is to provide people we support with skills, information, confidence and the reassurance they need to further develop their self-esteem, life skills, dignity and maturity, communication skills and to be encouraged to achieve greater independence. We will also support people to develop their understanding of, and access the local community.

We wish to ensure people make informed decisions as best as possible regarding all aspects of their lives. This is often in partnership with families and other individuals important to the person. However, alongside this we will also ensure the person themselves is able to express their wishes and choices in a way that is meaningful to them. This can include accessing advocacy services for people going through transition.

Person centred support programmes provide the people we support with a wide range of opportunities to access services provided by us other than simply "personal care". This can include –

- 1) Accessing specialist facilities such as those on site at Chailey Heritage Foundation
- 2) Being supported to visit places for the day such as Brighton
- 3) Going out to the cinema and swimming
- 4) Support with attending appointments to maintain and improve health and wellbeing
- 5) Home schooling and support with access to educational opportunities

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We recognise the importance of transition, and building support which promotes capacity, choice and control during this time. We operate a transition plan and assessment, and are committed to working with other agencies and providers to ensure the people we are supporting have seamless support which maximises their potential.

LOCATIONS AND REGULATED ACTIVITY

Chailey Heritage Pathways has a registered office located at Chailey Heritage Foundation.

There are 4 key counties where the service operates –

1. East Sussex
2. West Sussex
3. Kent
4. Brighton & Hove

Chailey Heritage Pathways is registered with The Care Quality Commission as a Domiciliary Care Service and is able to carry out the following regulated activities –

1. Personal Care

It also offers to the following service groups –

1. Caring for Children (0-18yrs)
2. Caring for adults under 65 yrs
3. Learning Disabilities
4. Physical Disabilities
5. Sensory Impairments

STAFF STRUCTURE

Individual teams of support workers are matched with each person we support based on skills, strengths and interests. People and families are involved in providing feedback which enables their development. Those teams aim to provide support to people in a person centred and flexible way.

Each team is supported by a Team Leader who in turn has regular and consistent access to managers.

The Registered Manager supported by the senior management team undertakes quality assurance, monitoring of standards and works alongside the team to develop and further progress the service for the people using it.

We aim to develop staff to their full potential, by doing so optimising their contribution to the success of the Foundation. We offer a comprehensive induction programme, and train people in more specialised duties in partnership with a team of skilled clinical trainers.

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CONTACT DETAILS

Registered Provider Details

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Chailey Heritage Foundation is a Registered Charity (Number 1075837)

Oli Burnett - Pathways Registered Manager



Sussex Community **NHS**
NHS Foundation Trust

Proud to be working with our partners, Sussex Community NHS Trust, Chailey Heritage Clinical Services, to deliver properly integrated, highly specialist services to meet education, health and care needs.

Chailey Heritage School is part of Chailey Heritage Foundation, a pioneering charity providing education, care and transition services for children and young people with complex physical disabilities and health needs.



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