

Welcome to Chailey Heritage Residential





‘Home from home’ residential service

Chailey Heritage Residential offers residential provision for children and young people from 3 years old to 19 years old with complex neurodisabilities and associated health needs. We offer a range of bespoke packages to support living with us all year round to weekly, fortnightly or termly boarding, short breaks and post-operative care.

We believe that every young person should have the opportunity to fulfil their potential, no matter what the challenges. The majority of the young people are in full-time education on-site, at

Chailey Heritage School, but we also support young people attending other schools.

With our specialist facilities, our highly skilled teams who are passionate about what they do, and our NHS partnership with Chailey Clinical Services, our provision is second-to-none.





“There is a strong commitment to ensuring that children can make choices about how they are cared for and supported.”

Ofsted Inspector



Meeting young people's health and therapy needs

Our robust multi-disciplinary assessment process ensures the young people's complex needs are met with the right level of support. This enables every individual to enjoy a healthy, safe and happy life.

The close relationship between our highly skilled residential team and the on-site nursing team from Chailey Clinical Services, provides stability with the young people's health needs. Nurses are on-site 24 hours a day and are supported by an on-call doctor in the evenings, at weekends and during the holidays.

Personalised programmes of clinical and therapy support provide a holistic approach to the young people's behavioural, speech and language, physiotherapy and occupational therapy needs. This ensures each individual's needs are recognised and responded to promptly.

The teams pride themselves on the depth of understanding they have for each young person by working together with their families, carers, teachers, therapists, local authority and communities.

"Children develop secure and trusting relationships with the staff caring for them. Staff were observed by inspectors to be attentive and nurturing in their approach to meeting children's individual needs."

Ofsted Inspector

Having fun!

We do all we can to create a fun and stimulating homely environment for the young people. We offer a range of leisure and social activities in the evenings, weekends and during the school holidays for the young people to choose from.

Our dedicated Activities Coordinator ensures a person-centred approach, so each young person can reach their full potential and enjoy positive and enriching experiences.





Supporting safe and happy lives

Our three purpose-built bungalows have been designed to meet the young people's specialised needs and provide an age-appropriate and accessible environment where young people can feel safe and well cared for.

Each young person who lives or stays with us is supported by a keyworker, providing a direct link with their family, helping both parents and young people feel confident and secure.

We ensure every member of staff undergoes a comprehensive induction, post induction and ongoing training programme as part of their career development and progression. References, health checks and strict background checks are undertaken and careful support and mentoring is ongoing.

Regular staff training and updates ensure every member of staff is highly skilled in what they do, enabling them to provide for the current and future needs of the young people.

Achieving positive outcomes

Learning continues outside the classroom with the young people working towards individualised targets called 'My Next Steps'.

Each young person has a set of individual profiles to support them to develop in their own way. The residential team work closely with the young people's school linkworker and teacher to identify short and long-term goals, which may include some of the following:

- **Engagement support**
- **Communication**
- **Social and Emotional Wellbeing**
- **Physical**
- **Access/Assistive Technology**
- **Driving**
- **Functional skills**

Not only do we support every young person to fulfil their true potential while they are staying with us but we also take great care in preparing them for life beyond Chailey Heritage Foundation. When the time comes for a young person to move on, we will encourage and support them and their families to identify future placements through future placement planning meetings so they can continue to lead as full and independent lives as possible.

"The holistic support and humanity at Chailey, where the complete wellbeing of the disabled person is cared for through a joined-up approach including school, medical and residential provision all in one place, is a lifeline for families like ours"

Parent

Choosing us

We aim for the residential assessments to take place on-site with a multi-disciplinary team. Young people and their parents can meet Home Managers and get a feel for the residential bungalow during their transition period.

We would be delighted to hear from you and provide you with more information about Chailey Heritage Residential and how we could help support your young person and family.



Next steps...

To book an informal visit, please get in touch:

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www.chf.org.uk/childrens-residential